



Volunteer Guidelines & Expectations

Purpose:

Volunteers are a critical part of HTB's mission. These guidelines ensure that all volunteers understand their responsibilities, act in a professional manner, and help maintain a safe, positive, and supportive environment for players, families, and staff.

1. Roles and Responsibilities

Volunteers may assist with:

- Practices, games, tournaments, and clinics
- Equipment distribution and maintenance
- Scorekeeping, statistics, or other administrative tasks
- Team support (water, snacks, transportation logistics when authorized)

Volunteers must:

- Follow instructions from coaches, directors, and HTB leadership
- Model respect, sportsmanship, and positive behavior
- Maintain safety standards and report hazards or unsafe situations immediately

2. Behavior Expectations

- Treat all players, coaches, parents, officials, and other volunteers with respect.
- Avoid favoritism or bias toward any player or family.
- Refrain from negative comments, harassment, or inappropriate behavior.
- Respect all HTB policies, including Codes of Conduct and Social Media Policy.

3. Safety & Reporting

- All volunteers must complete required background screening prior to participation.
- Immediately report any safety concerns, injuries, or misconduct to a coach or HTB leadership.
- Ensure children are supervised at all times while under HTB care.



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4. Confidentiality

- Volunteers may have access to player, family, or organizational information.
- Personal or sensitive information must remain confidential and only be shared with HTB leadership as necessary.

5. Commitment

- Arrive on time and be prepared for assigned duties.
- Notify HTB leadership if unable to attend or fulfill volunteer responsibilities.
- Follow HTB schedules and assist in creating a positive environment for all participants.

6. Consequences of Non-Compliance

- Volunteers who fail to follow guidelines or policies may be removed from HTB activities.
- HTB leadership reserves the right to suspend or remove any volunteer whose behavior jeopardizes the safety, integrity, or well-being of players or the organization.